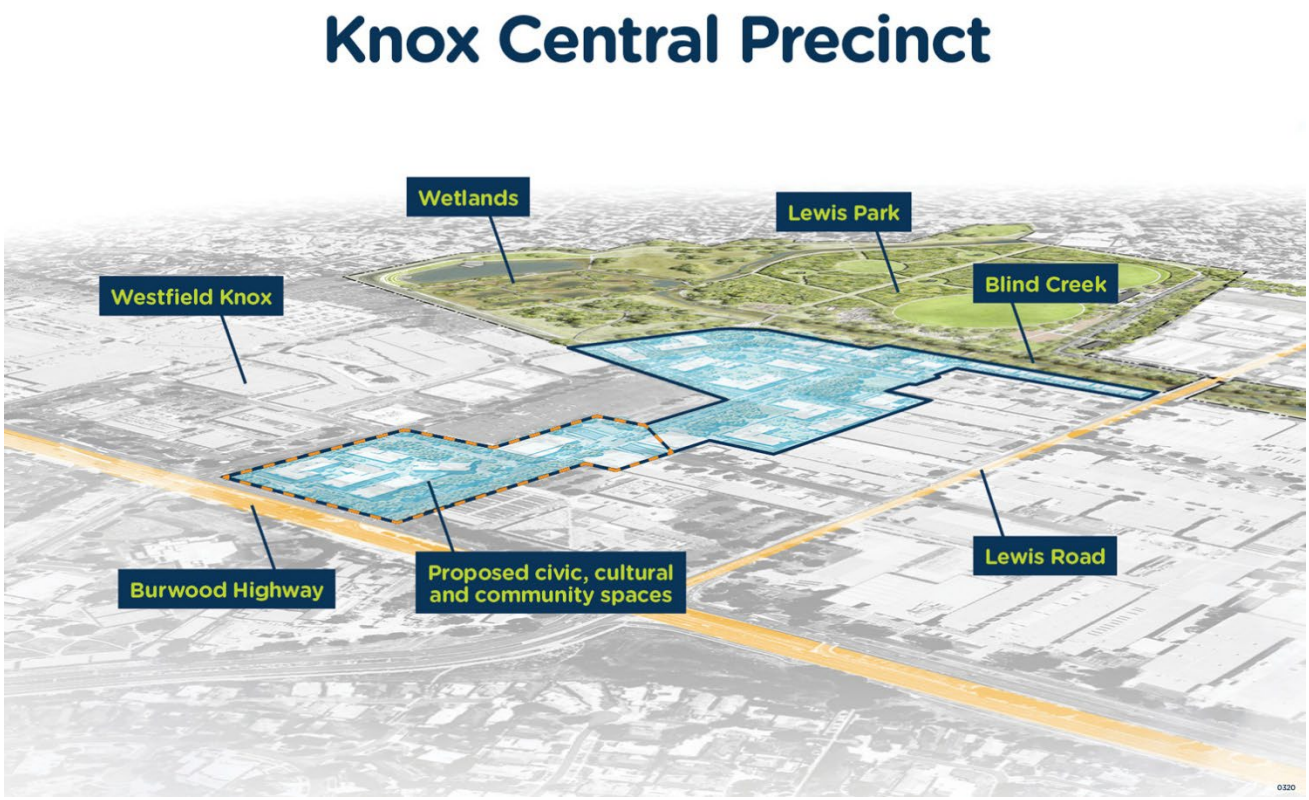
Help shape the Heart of Knox

We are planning a place like no other in Knox.

The Heart of Knox project will transform Council land between Burwood Highway and Lewis Park, next to Westfield Knox, creating a place for people to live, work and play, and for visitors to come and enjoy.

Through the Heart of Knox project, we want to create civic, cultural and community spaces for people of all ages, abilities and backgrounds.



Tell us what you think

Tell us what you think we should consider when planning these new spaces.

Your feedback will help create civic, cultural and community spaces that reflect community needs, foster connection and provide opportunities for participation, learning and belonging.

Share your feedback by **11:59pm Tuesday 1 December 2026**.

Privacy Statement

We handle any personal information you provide in this form in accordance with the Privacy and Data Protection Act 2014. For more information, see our Privacy Policy.

https://www.knox.vic.gov.au/our-council/legislation-and-local-laws/your-privacy

About this survey

The survey is split into two sections,

- **Arts and Culture**, which covers topics of your participation in arts and cultural activities, and preferences for arts and cultural experiences.
- **Community services**, which covers topics of your participation in community services.

You can complete either section or both.

01. Which section would you like to complete? Required

Select one answer only
◯ Both sections
◯ Arts and Culture
◯ Community services

Section 1: Arts and Culture

Skip this section (Q02 – Q10), if

- you have not selected either "Both sections", or "Arts and Culture" in question Which section would you like to complete?

02. Which of the following arts and cultural activities have you participated in or attended the past 12 months?

Select all that apply
☐ Live music
☐ Theatre, dance, comedy or other live performance
☐ Exhibitions, art galleries, museums or visual arts displays
☐ Cinema, film or screen-based experiences
☐ Festivals or cultural celebrations
☐ Talks, literary events or storytelling
☐ Creative classes or facilitated workshops
☐ Informal or self-directed creative activity
☐ Performing, exhibiting or presenting your own work

☐ Online or digital cultural experiences
☐ I have not participated in any of these
☐ Other

03. How often do you participate in or attend arts and cultural activities?

Select one answer only
◯ At least weekly
◯ Several times a month
◯ Every few months
◯ Once or twice a year
◯ Rarely

04. Where do you participate in or attend most of these activities?

Select all that apply
☐ Within Knox
☐ In a neighbouring council area
☐ Elsewhere in Victoria
☐ Online

05. If there are any venues or locations you visit regularly, tell us:

06. Which factors most influence whether you participate in or attend an arts and cultural activity?

Select all that apply
☐ The quality or relevance of the program
☐ Cost
☐ Day or time offered
☐ Information on the activity
☐ Distance or travel time

- [ ] Public transport access
- [ ] Parking
- [ ] Physical accessibility
- [ ] Language or cultural relevance
- [ ] Feeling welcome or represented
- [ ] Having someone to attend with
- [ ] Family or caring responsibilities
- [ ] Safety, lighting or access after dark
- [ ] Lack of suitable opportunities nearby
- [ ] Other

07. When choosing an arts or cultural experience, what matters most to you?

Select up to 5 answers

- [ ] Entertainment and enjoyment
- [ ] Learning something new
- [ ] Making or developing creative skills
- [ ] Spending time with family or friends
- [ ] Connecting with community
- [ ] Celebrating culture or identity
- [ ] Seeing professional artists or high-quality work
- [ ] Supporting local artists and performers
- [ ] Experiencing something distinctive or unusual
- [ ] Participating or presenting my own work
- [ ] Other

08. How long are you willing to travel for an arts and cultural activity that interests you?

Select one answer only

- ◯ Up to 15 minutes
- ◯ 16-30 minutes

◯ 31-45 minutes
◯ 46-60 minutes
◯ More than 1 hour
◯ It would depend on the activity (please tell us):

09. Which activities would you be interested in participating in or attending if they were available?

Select all that apply
☐ Live music
☐ Theatre, dance, comedy or other live performance
☐ Exhibitions, art galleries, museums or visual arts displays
☐ Cinema, film or screen-based experiences
☐ Festivals or cultural celebrations
☐ Talks, literary events or storytelling
☐ Creative classes or facilitated workshops
☐ Informal or self-described creative activity
☐ Performing, exhibiting or presenting your own work
☐ Online or digital cultural experiences
☐ Other

10. What would attract you to visit the Heart of Knox Community Precinct?

Select all that apply
☐ A major exhibition
☐ A professional theatre, dance, comedy or music performance
☐ A festival or cultural celebration
☐ A distinctive family experience
☐ A performance or experience that showcases local talent
☐ An outdoor event or cinema
☐ A well-known artist, performer or speaker
☐ An interactive or immersive experience

☐ An event combining culture, food and social activity
☐ An experience not otherwise available in Melbourne's east
☐ I would be unlikely to visit
☐ Other

First Nations

11. How would you be interested in encountering, learning and engaging more about First Nations culture at Heart of Knox Community Precinct?

Select all that apply
☐ Truth telling and healing
☐ Ceremonies
☐ First Nation markets
☐ School incursions
☐ First Nations history of Knox
☐ Bush plant talks
☐ Sky country talks
☐ Cultural walks
☐ Creative learning (e.g. weaving)
☐ Public art
☐ Exhibition
☐ Unsure
☐ Other

Section 2: Community services

Skip this section (Q.12 to 25), if

- you have not selected either "Both sections", or "Community services" in question Which section would you like to complete?

The following questions will help us to understand what services around Knox you currently use and level of access.

12. What services have you accessed in the last 12 months?

Select all that apply
☐ Immunisation
☐ Maternal and child health
☐ Playgroups
☐ Childcare
☐ Kindergarten
☐ Youth services
☐ Parenting support
☐ Family violence support services
☐ Early years events
☐ Lactation support
☐ Sleep and settling outreach
☐ Libraries
☐ Community learning (i.e. Neighbourhood Houses)
☐ Activities that support social connection
☐ Community transport
☐ Meals delivery
☐ Home maintenance
☐ Disability support
☐ Occupational therapy
☐ Other allied health services
☐ Emergency or food relief
☐ Mental health support

☐ Housing or homelessness support
☐ Legal support
☐ Financial counselling

13. How frequently have you accessed libraries in the last 12 months?

Skip this question if

- you have not selected either "Libraries" in question What services have you accessed in the last 12 months?

Select one answer only
◯ Once a year, or never
◯ A few times a year
◯ Monthly
◯ Weekly or more frequently

14. How frequently have you accessed community learning (i.e. Neighbourhood Houses) in the last 12 months?

Skip this question if

- you have not selected either "Community learning (i.e. Neighbourhood Houses)" in question What services have you accessed in the last 12 months?

Select one answer only
◯ Once a year, or never
◯ A few times a year
◯ Monthly
◯ Weekly or more frequently

15. How frequently have you accessed activities that support social connection in the last 12 months?

Skip this question if

- you have not selected either "Activities that support social connection" in question What services have you accessed in the last 12 months?

Select one answer only
◯ Once a year, or never
◯ A few times a year
◯ Monthly
◯ Weekly or more frequently

16. Are there any other community services you use:

17. In the last 12 months, have you needed to access any of the following services but been unable to?

Select all that apply
☐ Immunisation
☐ Maternal and child health
☐ Playgroups
☐ Childcare
☐ Kindergarten
☐ Youth services
☐ Parenting support
☐ Family violence support services
☐ Early years events
☐ Lactation support
☐ Sleep and settling outreach
☐ Libraries
☐ Community learning (i.e. Neighbourhood Houses)
☐ Activities that support social connection
☐ Community transport
☐ Meals delivery
☐ Home maintenance
☐ Disability support
☐ Occupational therapy
☐ Other allied health services

☐ Emergency or food relief
☐ Mental health support
☐ Housing or homelessness support
☐ Legal support
☐ Financial counselling

18. Tell us why you were unable to access selected services:

19. Would you value having access to any of those services at the Heart of Knox Community Precinct?

Select one answer only
◯ Yes
◯ No or unsure

20. Which of the below services:

Skip this question if

- you have not selected either "Yes" in question Would you value having access to any of those services at the Heart of Knox Community Precinct?

Select all that apply
☐ Immunisation
☐ Maternal and child health
☐ Playgroups
☐ Childcare
☐ Kindergarten
☐ Youth services
☐ Parenting support
☐ Family violence support services
☐ Early years events
☐ Lactation support

☐ Sleep and settling outreach
☐ Libraries
☐ Community learning (i.e. Neighbourhood Houses)
☐ Activities that support social connection
☐ Community transport
☐ Meals delivery
☐ Home maintenance
☐ Disability support
☐ Occupational therapy
☐ Other allied health services
☐ Emergency or food relief
☐ Mental health support
☐ Housing or homelessness support
☐ Legal support
☐ Financial counselling

Please rate the level of importance you have for accessing the following spaces in the Heart of Knox Community Precinct:

21. Indoor spaces

Select one for each part

a. Small quiet spaces for reading, work or study
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
b. Small to medium rooms for meeting (less than 20 people)
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
c. Large and flexible rooms for community use (up to 50 people)
◯ Not at all important (1)
◯ Moderately important (2)

◯ Very important (3)
d. Training facilities for workshops and learning
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
e. Function rooms for events and conferences (more than 50 people)
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
f. Function rooms for events and conferences (more than 100 people)
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
g. Consulting rooms for hire
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
h. Co-working spaces
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
i. Program rooms for exercise, dance classes, children's parties, creative activities and playgroups
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
j. Kitchen available for non-commercial use
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)

22. Are there any other indoor spaces you would like to access?

23. Outdoor spaces

Select one for each part

a. Open air plaza
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
b. Children's play areas
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
c. Picnic and seating areas
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
d. Quiet recreation areas
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)
e. Natural and garden area
◯ Not at all important (1)
◯ Moderately important (2)
◯ Very important (3)

24. Are there any other outdoor spaces you would like to access?

Anything else

25. Is there anything else you would like Council to consider for the Heart of Knox Community Precinct?

Section 3: About you

We'd like to know a little more about you. This will help us understand how different people use different services and facilities, as well as any barriers they might face.

26. What is your connection to Knox?

Select all that apply
☐ Live
☐ Own property
☐ Work
☐ Own a business
☐ Study
☐ Prefer not to say
☐ Other

27. Where do you live?

Select one answer only
◯ Bayswater
◯ Boronia
◯ Ferntree Gully
◯ Knoxfield
◯ Lysterfield
◯ Rowville
◯ Sassafrass
◯ Scoresby
◯ The Basin
◯ Upper Ferntree Gully
◯ Wantirna
◯ Wantirna South
◯ Prefer not to say

◯ Other

28. What is your age?

Select one answer only
◯ Under 18
◯ 18-24
◯ 25-34
◯ 35-44
◯ 45-54
◯ 55-64
◯ 65-74
◯ 75+
◯ Prefer not to say

29. How do you describe your gender?

Select one answer only
◯ Woman
◯ Man
◯ Non-binary
◯ Prefer not to say
◯ Prefer to self-describe (please specify):

30. Do you identify as?

Select all that apply
☐ Aboriginal and/or Torres Strait Islander
☐ Someone who speaks a language other than English at home
☐ Someone who was born overseas
☐ Someone with a disability or long-term health condition
☐ Part of the LGBTIQA+ community
☐ A carer for someone with a disability or someone who is elderly

☐ A parent or carer of a child or children

31. Please let us know which language(s):

Skip this question if

- you have not selected either "Someone who speaks a language other than English at home" in question Do you identify as?

32. I am:

Select all that apply
☐ An artist
☐ An arts employee
☐ A member of an arts organisation
☐ None of the above

33. Please specify which arts organisation(s):

Skip this question if

- you have not selected either "A member of an arts organisation" in question I am:

34. If you are interested in being involved in future community engagement opportunities about this project, please add your name and email address below: